



WHAT IS AN IMPOSTER SCAM?

These scams include people pretending to be your bank's fraud department, police department, the government, a relative in distress, a well-known business, or a technical support expert. They might tell you that you owe money or there is a problem with your account.

WHAT CAN YOU DO?

Be very skeptical of calls you receive out of the blue. Bank representatives will only reach out if you initiate contact first. If someone calls you claiming to be from any of the listed above, immediately hang up and confirm identities by checking official phone numbers, email addresses, previous invoices, and legitimate websites.

Do not rely solely on caller ID or email signatures.

Slow down and resist the pressure to act.

Tell someone you trust about the situation.